



**INDIAN INSTITUTE OF BANKING & FINANCE**

(An ISO 21001:2018 Certified Institute)

**Professional Development Centre – Western Zone**

**Virtual Training Program on  
“Operational Risk Management in Banks, NBFCs & FIs”  
from 12<sup>th</sup> to 14<sup>th</sup> May 2026**



**Open to Members & Non-Members**  
Individual participants can also register for the programme at their own cost.

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**Website: [www.iibf.org.in](http://www.iibf.org.in)**

## **BRIEF BACKGROUND**

Established on 30<sup>th</sup> April 1928 as a company under Section 26 of the Indian Companies Act, 1913, the Indian Institute of Banking & Finance (IIBF), formerly known as the Indian Institute of Bankers (IIB), is the apex professional body for India's banking and financial services sector and its employees. Over its 98 years of service, IIBF has been actively engaged in examinations, training, and academic initiatives, emerging as a premier institute in banking and finance education.

With over 11 lakh members, IIBF is the largest institute of its kind globally and has been instrumental in shaping industry-ready competencies. It is recognised as a centre of excellence, offering flagship qualifications such as JAIB, CAIB, diplomas, and specialised certifications aligned with evolving industry needs.

IIBF is managed by a Governing Council comprising representatives from RBI, SBI, IBA, major public and private sector banks, cooperative banks, small finance banks, and academia. The governing council is presently headed by its President - Chairman, State Bank of India (SBI) and Indian Banks' Association (IBA).

IIBF is also representing India in The Asian-Pacific Association of Banking Institutes (APABI), strengthening its global engagement and collaboration in banking education and professional standards.

Its integrated framework spans education, training, examinations, consultancy, and continuous professional development. Through its Leadership Centre in Mumbai and Professional Development Centres in Mumbai, Delhi, Chennai, Kolkata, Guwahati, Lucknow and Bengaluru, IIBF delivers high-impact learning nationwide, fostering future-ready, competent, and resilient finance professionals.

## **ABOUT THE PROGRAMME**

Operational risk is defined in the capital framework as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk is inherent in all banking products, activities, processes and systems, and the effective management of operational risk is a fundamental element of a bank's risk management programme.

Operational risk is pervasive, complex, and dynamic. Unlike market and credit risk, which tend to be in specific areas of business, operational risk is inherent in all business processes. Operational risk may manifest in a variety of ways in the banking Operations.

Negligence in managing operational risk can impact the internal business processes, growth and customer service. Banks with a strong culture of risk management and ethical business practices are less likely to experience damaging operational risk events and are better placed to effectively deal with such events, if they occur.

## **OBJECTIVES**

The programme aims at developing understanding among participants about:

- **Understand the Components of Operational Risk Management** – Gain insights into the key elements, policies, and regulatory guidelines that form the foundation of effective ORM in banks and FIs.
- **Analyse Risk Environment and Mitigation Strategies** – Learn to identify, assess, and mitigate operational risks through structured frameworks, controls, and proactive measures.
- **Leverage Technology and Preparedness Measures** – Explore the role of ICT in ORM, address disruption scenarios, and implement robust Business Continuity Planning (BCP) to ensure resilience.

## **CONTENT OVERVIEW**

- **Foundations of Operational Risk Management** - Covers definition, scope, regulatory guidelines, ORM policies, and the importance of fostering a strong risk culture.
- **Fraud Risk & Regulatory Compliance** - Explores banking fraud types, FRM framework, reporting obligations, and preventive measures for KYC/AML-related risks.
- **Technology & Cybersecurity Risks** - Highlights IT risk governance, cyber fraud techniques, data protection strategies, and awareness initiatives.
- **Operational Risk Tools & Processes** -Introduces RCSA, KRIs, three lines of defense, and transaction monitoring with AML alerts and red flag detection.
- **Special Focus Areas & Case-Based Learning** - Covers outsourcing risks, third-party compliance, data breach prevention, and practical fraud/cyberattack case studies.

## **METHODOLOGY**

- **Interactive Virtual Learning** – Program delivered through live online lectures, case studies, presentations, and experience sharing via Zoom on LMS.
- **Flexible Access** – Participants can join sessions from home or office using laptop, desktop, tablet, or smartphone; login details will be emailed 24 hours before the program.
- **Certificate Requirement** – Minimum 75% attendance is mandatory for certificate issuance.

## **TARGET GROUP**

Officials from banks and FIs in operations, risk, compliance, audit, fraud monitoring, IT, and related functions, including managers and staff involved in operational risk controls. Bulk nominations are welcome.

## **DURATION**

3 Days - from 12<sup>th</sup> to 14<sup>th</sup> May 2026

Timings: 10.00 A.M. to 05.15 P.M. (First day session at 09.45 am)

## FEES

₹ 7500/- plus GST 18% (₹ 1350/-) aggregating to ₹ 8850/- per participant  
(In case of TDS deduction, please send us TDS certificate).

### Discounts are available for institutions sending bulk nominations

Programme fees may be remitted to the credit of Institute's account as given below:

|                         |            |   |
|-------------------------|------------|---|
| Beneficiary Name        | :          | Indian Institute of Banking and Finance         |
| Name of the Bank Branch | :          | State Bank of India, Vidyavihar (West), Mumbai. |
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| IFSC Code               | :          | SBIN0011710                                     |
| PAN No.:                | AAATT3309D | GSTN No.: 27AAATT3309D1ZS                       |

In case of any quires, kindly contact

| Program Co-ordinators  |                            |
|------------------------|----------------------------|
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**\*\* Last Date of Registration is 08<sup>th</sup> May 2026 \*\***

**To register kindly email, the following details**

| Sr. No.                         | Name (as required on certificate) | Institution Name | Branch/ Office/Department | Designation | Mobile No. (WhatsApp) | E-mail Id |
|---------------------------------|-----------------------------------|------------------|---------------------------|-------------|-----------------------|-----------|
| 1                               | Ms.                               |                  |                           |             |                       |           |
| 2                               | Mr.                               |                  |                           |             |                       |           |
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